

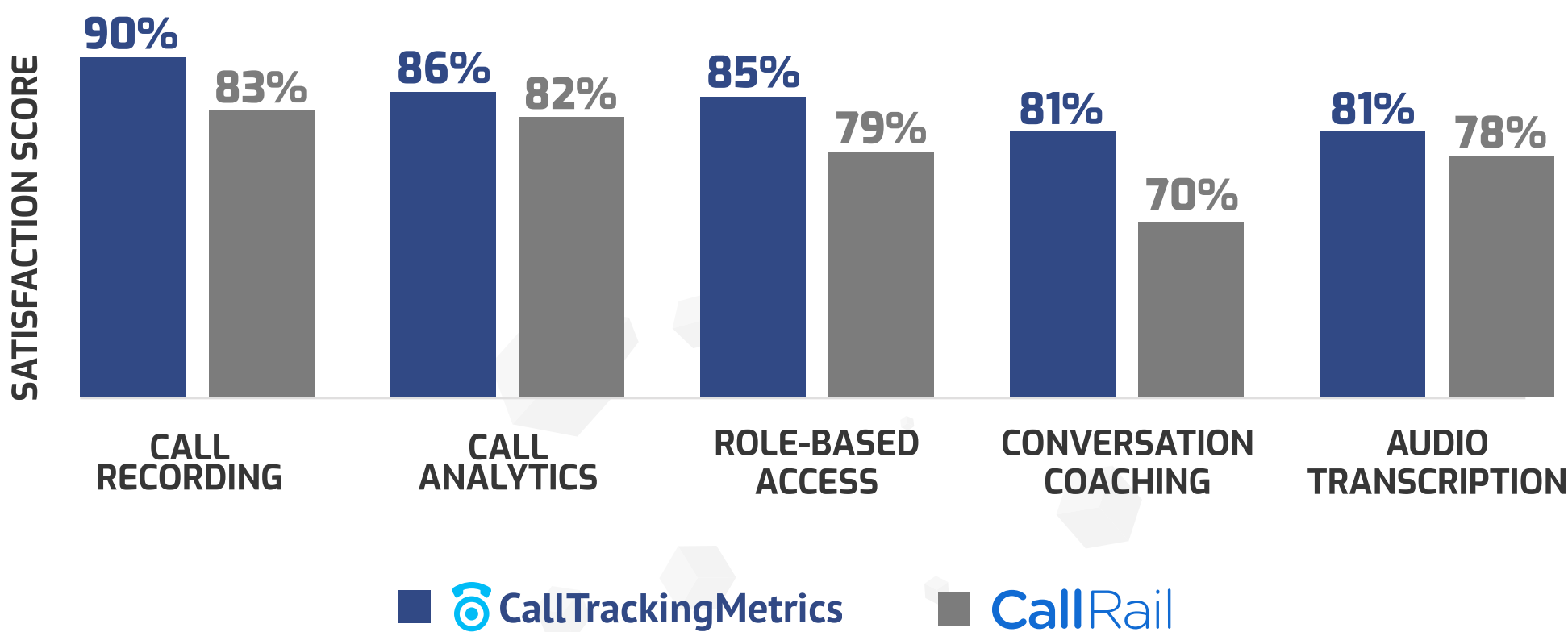
CallTrackingMetrics Recognized as a Top Vendor for Value and Features



SoftwareReviews, a leading source for insights on the software provider landscape, has published its **2025 Conversation Intelligence Data Quadrant Report**, where vendors were rated across key customer experience metrics and value drivers. **CallTrackingMetrics earned top recognition across multiple areas, outperforming CallRail and highlighting its ability to deliver measurable impact and robust functionality for customers.**

99%

PLAN TO RENEW



Standout Features

Key conversation intelligence features, including call recording and analytics, stand out for exceptional user satisfaction, ranking CallTrackingMetrics among the category's very best.

It has endless features and, moreover, it is not expensive compared to other tools. You can get the transcripts, track conversions, review performance of users, and give feedback. It is 10/10.

IT DEV & OPS, TELECOMMUNICATIONS

Transparency, support, ease of use. More features than I know what to do with.

BUSINESS LEADER, OTHER

Business Value Created

Customers highlight CallTrackingMetrics' ability to create tangible business value, driving results for teams, customers, and organizational goals.

